

Emergency and Crisis – Where to get help

Services	Contact Information	Opening Hours
Accommodation		
LINK 2 HOME Emergency accommodation	1800 152 152	Open 24/7
DV Women’s Refuges	1800 656 463	Open 24/7
Department of Housing Housing support	4983 4300 29 Port Stephens St, Raymond Terrace	Monday to Friday 9am to 5pm
Pacific Link Community Housing Affordable housing solutions	4324 7617 Suite 2 level 1/10 William St, Gosford	Monday to Friday 9am to 5pm
Compass Housing Affordable housing solutions	1300 333 733 Shop 3A/11 Molly Morgan Dr, Greenhills	Monday, Wednesday - Friday 9am- 5pm Tuesday 9am – 3pm
Port Stephens Family and Neighbourhood Services Early Intervention and Homelessness Service Vouchers /Hampers / EAPA	4983 1155 3 Jacaranda Ave, Raymond Terrace	Monday to Friday By appointment
Matthew Talbot Centre Provides outreach support to homeless men across the Newcastle and Lake Macquarie areas	4961 1411 82 Hannell St, Wickham	Monday to Friday 9am to 5pm
Yacaaba Centre Early intervention, Homelessness service, counselling	4984 2176 29 Donald St, Nelson Bay	Monday to Thursday 9am – 4pm
Hunter Tenants Advice and Advocacy Service Free Advice Support with Department of Housing, Landlords, Real Estate agents and Tenancy Tribunal	49697666	Monday to Friday 9am – 3pm
Food and Welfare		
Port Stephens Family and Neighbourhood Centre Specialist Homelessness Service, Community Consults, Support with referrals, local welfare assistance, electricity bills, Telstra bills, financial counselling	4983 1155 3 Jacaranda Ave, Raymond Terrace	Monday to Friday By appointment
Tomaree Neighbourhood Centre Community Consults, Support with referrals, local welfare assistance, electricity bills, Telstra bills, financial counselling	49846620 20 Town Centre Circuit, Salamander Bay	Monday to Friday 10am to 3pm
Salvation Army Following assessment, clients may be referred to their local Salvo Connect Centre to pick up assistance	Assessment Line 1300 371 288	Monday to Friday - 9am to 5pm
	Raymond Terrace 4983 1425 15 Carmichael St	Monday to Friday - 9am to 5pm Saturday 9am-12pm

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	Salamander Bay 4982 0192 165 Salamander Way	Monday to Friday - 9am to 4pm Saturday 9am-12pm
St Vincent de Paul	Raymond Terrace 4961 6885	Monday to Friday - 9am to 1:30pm
	Nelson Bay 4981 3988	Monday to Friday - 9am to 2pm
Life Church Soul Cafe Hot Meals GP clinic (Tuesday or Wednesday) Legal Aid (Tuesday, 12-1pm), Gamblers Anon (Wednesday 2.30-4pm) Centrelink (Tuesday fortnightly)	4926 1943 Corner Hunter and Watt St, Newcastle	Hot breakfast (Monday , Friday & Saturday 7am - 9am) Hot lunches (Monday -Thursday 11.:30-1pm) and (Sunday fortnightly from 12:30pm at Cathedral Hall Church Street)
Samaritans Appointments must be made on the day and an income statement and photo ID must be brought to the appointment	1300 656 336	Monday, Tuesday and Friday 10am to 12pm Meals at 15 Carmichael St Tuesdays at 12pm
	Teralba 4958 9777 16 York St, Teralba	
Stockton Anglicare Church Meals	4920 1514 34 Maitland Street Stockton	Wednesdays from 5pm
Wesley Newcastle City Mission	4915 3683	Monday-Wednesday 9.30-11.30am Closed Thursday & Friday <i>Drop-in Centre: Breakfast (Oasis) 9-</i> 11am Laundry & showers 9-11am
Foodcare @ The Rock Church	49811852 180 Salamander way Salamander Bay	Wednesday 10:30-12:30
Food Way	49818204 60 Silver Wattle Drive Medowie	Monday and Wednesday 9:30am – 2pm
Pete's Kitchen	49823022 41 Beatty Blvd Tanilba Bay	Thursday 6-7pm during school terms
Open Door Café	0447 334 968 Anglican Church Nelson Bay	Fridays' from 10:30am